

WORKSHOP ON THE IMPLEMENTATION OF COMPLEX ENGINEERING PROBLEM SOLVING (WP) AND COMPLEX ENGINEERING ACTIVITIES (EA)

Board of Accreditation for Engineering and Technical Education,
Institution of Engineers Bangladesh, 8 October 2019

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Currently - Associate Director (Civil) EAC,
International Engineering Alliance (IEA) Mentor to Bangladesh into Washington Accord Full Signatory Membership,
OBE Trainer (CEE UTM - MOHE Afghanistan World Bank Project), Advisory Panel Member Bachelor of Civil Engineering (Al Madinah International University), BEM-EAC & ETAC Accreditation Trainer, BEM Lead Accreditation Evaluator,
P.Eng Principle Interviewer, BEM T&E Comm. Member,

Retired Professor (Civil & Structural Engineering), Faculty of Civil Engineering, UiTM Shah Alam,
Past Associate Director (Structural) EAC, Past Council Member IEM, Past Excomm IEM

33 years teaching & academic experience (1983-2017)
20 years experience managing engineering programmes
Accreditation experience in more than 120 programmes
Completed 21 research projects
Authored 11 books in structural engineering, more than 170 technical papers, accreditation videos on you tube.
External examiner to B. Eng Civil programmes at Monash University Malaysia, University College of Technology Sarawak, MAHSA University, Universiti Malaysia Sarawak, INTI International University, Universiti Tun Hussein Onn Malaysia;
Diploma in Civil Engineering at MAHSA University
EAC Advisor to Universiti Malaya
OBE Advisor to Universiti Industri Selangor
IEM Women Engineer Award
Honorary Member to ASEAN Federation of Engineering Organisation
Committees in DBP, SIRIM, CIDB in technical publications, Editorial Advisory Board for journals and proceedings.

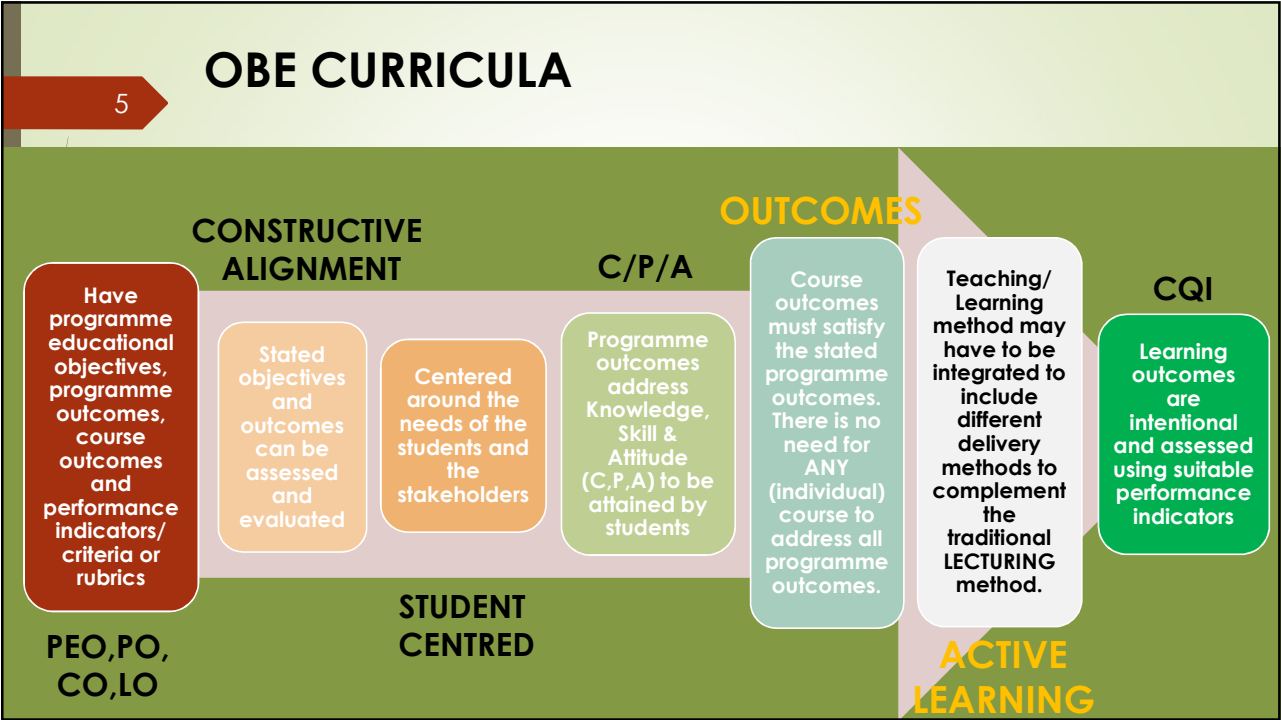
Three times recipient of UiTM excellence service award
More than 20 research accolades

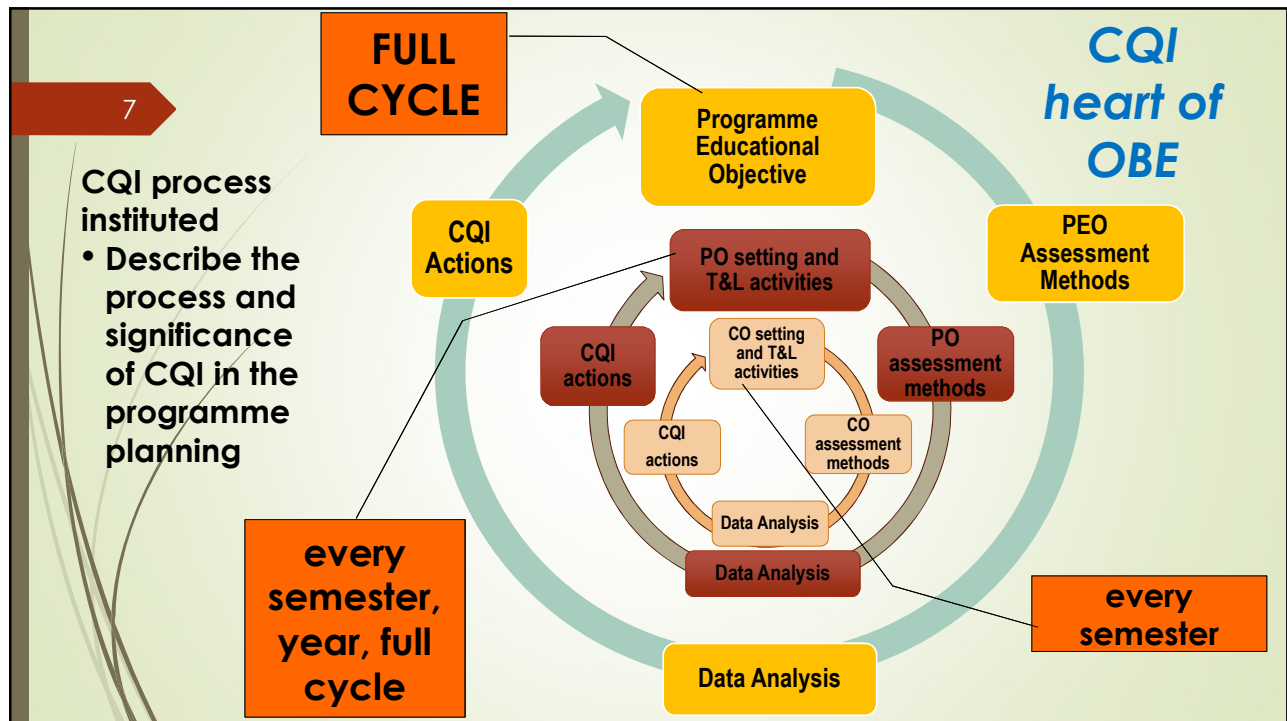
*IEM – The Institution of Engineers Malaysia, BEM – Board of Engineers Malaysia, EAC – Engineering Accreditation Council, UiTM – Universiti Teknologi MARA

31/08/2019

Time	Workshop Schedule
9:30 – 9:45	Introduction and Outcomes of the Workshop
9:45 – 10:45	Overview of Graduate Attributes and Knowledge Profile
10:45 – 11:00	Tea Break
11:00 – 12:00	Group Discussion
12:00 – 13:00	Overview of Complex Engineering Problem Solving and Complex Engineering Activities
13:00 – 14:00	Lunch
14:00 – 15:30	Group Discussion
15:30 – 15:45	Break
15:45 – 16:45	Group Presentation
16:45 – 17:00	Closure and Reflection







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LEARNING OUTCOMES

At the end of the workshop, participants are able to;

1. Have the insight into the **requirements of WP and EA** defined by the IEA;
2. **Map the courses** of a programme to fulfil the requirements of WA defined by the IEA; and
3. Design a course/courses that **address WP and EA**.
4. Contribute to **CQI process** in the effort of improving learning process and achievement of the learning outcomes of the students

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TERMINOLOGIES

WP (P)

•Complex Problem Solving

EA (A)


•Complex Engineering Activities

WA=PO

•Graduate Attributes ((a)-(l))

WK (K)

•Knowledge Profile



INTERNATIONAL
ENGINEERING
ALLIANCE

International agreements **GOVERN** the recognition of engineering educational qualifications and professional competence, thus establishing and enforcing **internationally bench-marked standards**.

Defining standards of education and professional competence.
(<http://www.ieagreements.org/>)
Version 1: June 2005
Version 2: June 2009
VERSION 3: JUNE 2013

EDUCATION ACCORDS

- WA (20 MEMBER COUNTRIES) 1989
- SA (11 MEMBER COUNTRIES) 2001
- DA (9 MEMBER COUNTRIES) 2002

AGREEMENTS

- APEC
- IPEA
- IETA
- AIET

WA	SA	DA
<p>Signed in 1989, the Washington Accord, is a multi-lateral agreement between bodies responsible for accreditation or recognition of tertiary-level engineering qualifications within their jurisdictions who have chosen to work collectively to assist the mobility of professional engineers.</p> <p>■ The Washington Accord is specifically focused on academic programmes which deal with the practice of engineering at the professional level.</p>	<ul style="list-style-type: none">• The Sydney Accord is specifically focused on academic programmes dealing with engineering technology.• The Accord acknowledges that accreditation of these academic programmes is a key foundation for the practice of engineering technology in each of the countries or territories covered by the Accord.• It recognises the importance of the roles engineering technologists as part of a wider engineering team.	<ul style="list-style-type: none">• The Dublin Accord is specifically focused on the mutual recognition of academic programmes/ qualifications that underpin the educational base for Engineering Technicians.• The Accord acknowledges that the educational base is a key foundation for practice as an engineering technician, in each of the countries or territories covered by the Accord.• It recognises the importance of the roles engineering technicians play as part of a wider engineering team.

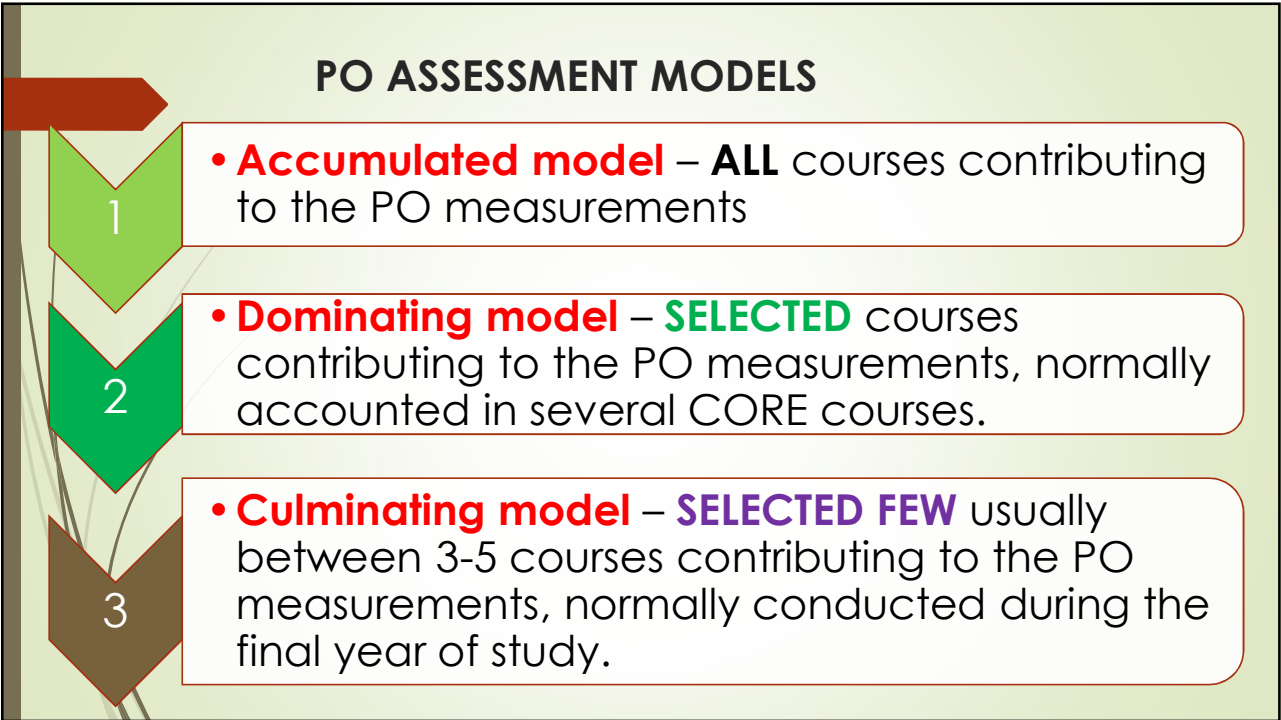
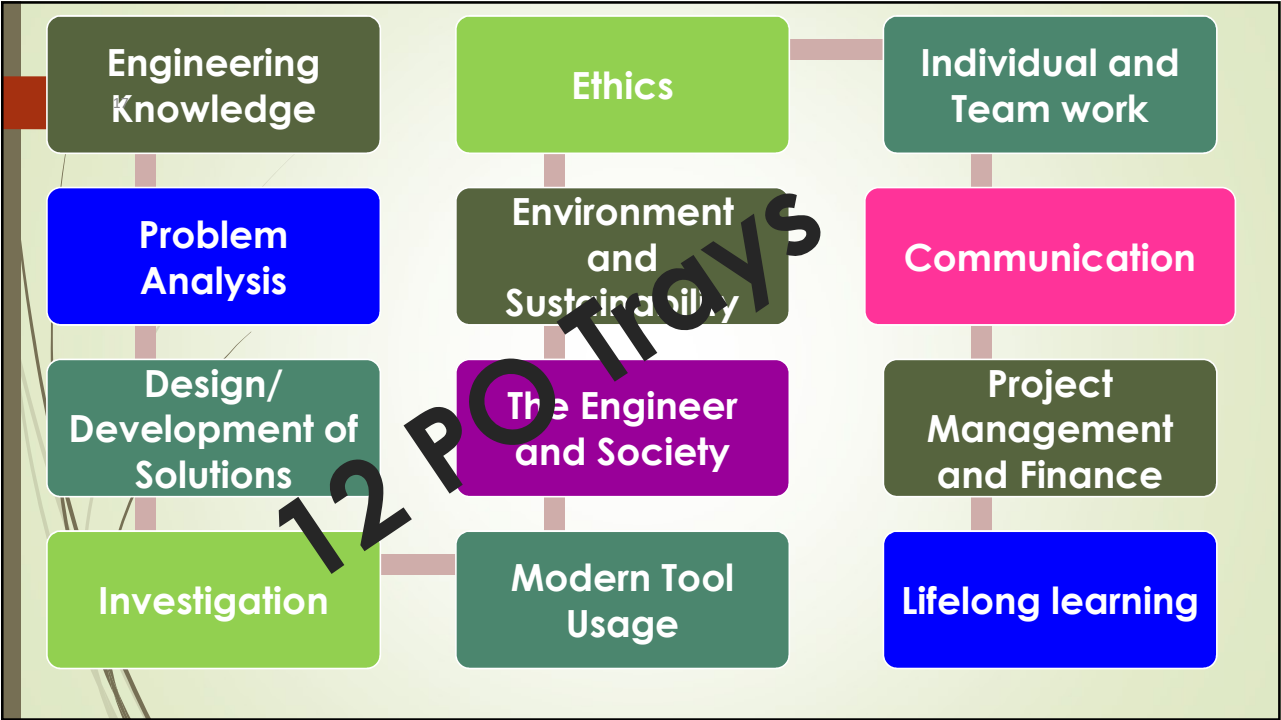
WA Member Countries	SA Member Countries	DA Member Countries
<ol style="list-style-type: none">1. Australia - (EA) (1989)2. Canada - (EC) (1989)China - (CAST) (2016)Chinese Taipei - (IIEET) (2007)5. Hong Kong China - (HKIE) (1995)6. India - (NBA) (2014)7. Ireland - (EI) (1989)8. Japan - (JABEE) (2005)9. Korea - (ABEEK) (2007)10. Malaysia - (BEM) (2009)11. New Zealand - (IPENZ) (1989)12. Russia - (AEER) (2012)13. Singapore - (IES) (2006)14. South Africa - (ECSA) (1999)15. Sri Lanka - (IESL) (2014)16. Turkey - (MÜDEK) (2011)17. United States - (ABET) (1989)18. United Kingdom - (ECUK) (1989)19. Pakistan - (PEC) (2017)20. Peru - (ICACIT) (2018) <p>PROVISIONAL MEMBERS</p> <ol style="list-style-type: none">1. Bangladesh - (IEB)2. Costa Rica - (CFIA)3. Mexico - (CACEI)4. Philippines - (PTC)5. Chile - (ACREDITA CI)6. Thailand7. Indonesia8. Myanmar	<ol style="list-style-type: none">1. Australia - (EA) (2001)2. Canada - (CCTT) (2001)3. Chinese Taipei - (IIEET) (2014)4. Hong Kong China - (HKIE) (2001)5. Ireland - (EI) (2001)6. Korea - (ABEEK) (2013)7. New Zealand - (IPENZ) (2001)8. South Africa - (ECSA) (2001)9. United Kingdom - (ECUK) (2001)10. United States - (ABET) (2009)11. MALAYSIA - (BEM) (2018) <p>PROVISIONAL MEMBERS</p> <ol style="list-style-type: none">1. Peru - (ICACIT)2. Sri Lanka - (IESL)	<ol style="list-style-type: none">1. Australia - (EA) (2013)2. Canada - (CCTT) (2002)3. Ireland - (EI) (2002)4. New Zealand - (IPENZ) (2013)5. Korea - (ABEEK) (2013)6. South Africa - (ECSA) (2002)7. United Kingdom - (ECUK) (2002)8. United States - (ABET) (2013)9. MALAYSIA - (BEM) (2018) <p>PROVISIONAL MEMBERS</p> <p>NONE to date</p>

IPEA MEMBERS	IETA MEMBERS	APEC ENGINEER MEMBER ECONOMIES
<div><div>1. Australia - Engineers Australia (EA) (1997)</div><div>2. Canada - Engineers Canada (EC) (1997)</div><div>3. Chinese Taipei - Chinese Institute of Engineers (CIE) (2007)</div><div>4. Ireland - Engineers Ireland (EI) (1997)</div><div>5. Hong Kong China - Hong Kong Institution of Engineers (HKIE) (1997)</div><div>6. India - Institution of Engineers India (IEI) (2009)</div><div>7. Japan - Institution of Professional Engineers Japan (IPEJ) (1999)</div><div>8. Korea - Korean Professional Engineers Association (KPEA) (2000)</div><div>9. Malaysia - Institution of Engineers Malaysia (IEM) (1999)</div><div>10. New Zealand - Engineering New Zealand (EngNZ) (1997)</div><div>11. Singapore - Institution of Engineers Singapore (IES) (2007)</div><div>12. South Africa - Engineering Council South Africa (ECSA) (2007)</div><div>13. Sri Lanka - Institution of Engineers Sri Lanka (IESL) (2007)</div><div>14. United Kingdom - Engineering Council United Kingdom (ECUK) (1997)</div><div>15. United States - National Council of Examiners for Engineering and Surveying (NCEES) (1997)</div><div>16. Pakistan - Pakistan Engineering Council (PEC) (2018)</div></div> <div><div>PROVISIONAL MEMBERS</div><div>1. Bangladesh - Bangladesh Professional Engineers Registration Board (BPERB)</div><div>2. Russia - Association for Engineering Education of Russia (AEER)</div><div>3. The Netherlands - Royal Netherlands Society of Engineers (RVI)</div></div>	<div><div>1. Canada - Canadian Council of Technicians and Technologists (CCTT) (2001)</div><div>2. Hong Kong China - Hong Kong Institution of Engineers (HKIE) (2001)</div><div>3. Ireland - Engineers Ireland (EI) (2001)</div><div>4. New Zealand - Engineering New Zealand (EngNZ) (2001)</div><div>5. South Africa - Engineering Council South Africa (ECSA) (2001)</div><div>6. United Kingdom - Engineering Council United Kingdom (ECUK) (2001)</div><div>7. Australia - Engineers Australia (EA) (2018)</div></div> <div><div>PROVISIONAL MEMBERS</div><div>NONE to date</div></div>	<div><div>1. Australia - Engineers Australia (EA) (2000)</div><div>2. Canada - Engineers Canada (EC) (2000)</div><div>3. Chinese Taipei - Chinese Institute of Engineers (CIE) (2005)</div><div>4. Hong Kong China - Hong Kong Institution of Engineers (HKIE) (2000)</div><div>5. Indonesia - Persatuan Insinyur Indonesia (PII) (2001)</div><div>6. Japan - Institution of Professional Engineers Japan (IPEJ) (2000)</div><div>7. Korea - Korean Professional Engineers Association (KPEA) (2000)</div><div>8. Malaysia - Institution of Engineers Malaysia (IEM) (2000)</div><div>9. New Zealand - Engineering New Zealand (EngNZ) (2000)</div><div>10. Philippines - Philippine Technological Council (PTC) (2003)</div><div>11. Russia - Association for Engineering Education of Russia (AEER) (2010)</div><div>12. Singapore - Institution of Engineers Singapore (IES) (2005)</div><div>13. Thailand - Council of Engineers Thailand (COE) (2003)</div><div>14. United States - National Council of Examiners for Engineering and Surveying (NCEES) (2001)</div><div>15. Peru - Peruvian Engineers Association (PEA/CIP) (2018)</div></div>

WA	SA	DA
<div><div>PROFESSIONAL ENGINEERING GRADUATES are expected to work with Complex Engineering Problems</div><div>Complex Engineering Problems (Engineer) Requires in-depth knowledge that allows a fundamentals-based first principles analytical approach</div><div>Complex Engineering Activities or Projects</div></div>	<div><div>TECHNOLOGIST GRADUATES to work with Broadly Defined Engineering Problems</div><div>Broadly Defined Problems (Technologist) Requires knowledge of principles and applied procedures or methodologies</div><div>Broadly Defined Engineering Activities or Projects</div></div>	<div><div>TECHNICIAN GRADUATES to work with Well-Defined Engineering Problems</div><div>Well-defined Problems (Technician) Can be solved using limited theoretical knowledge, but normally requires extensive practical knowledge</div><div>Well-defined Engineering Activities or Projects</div></div>

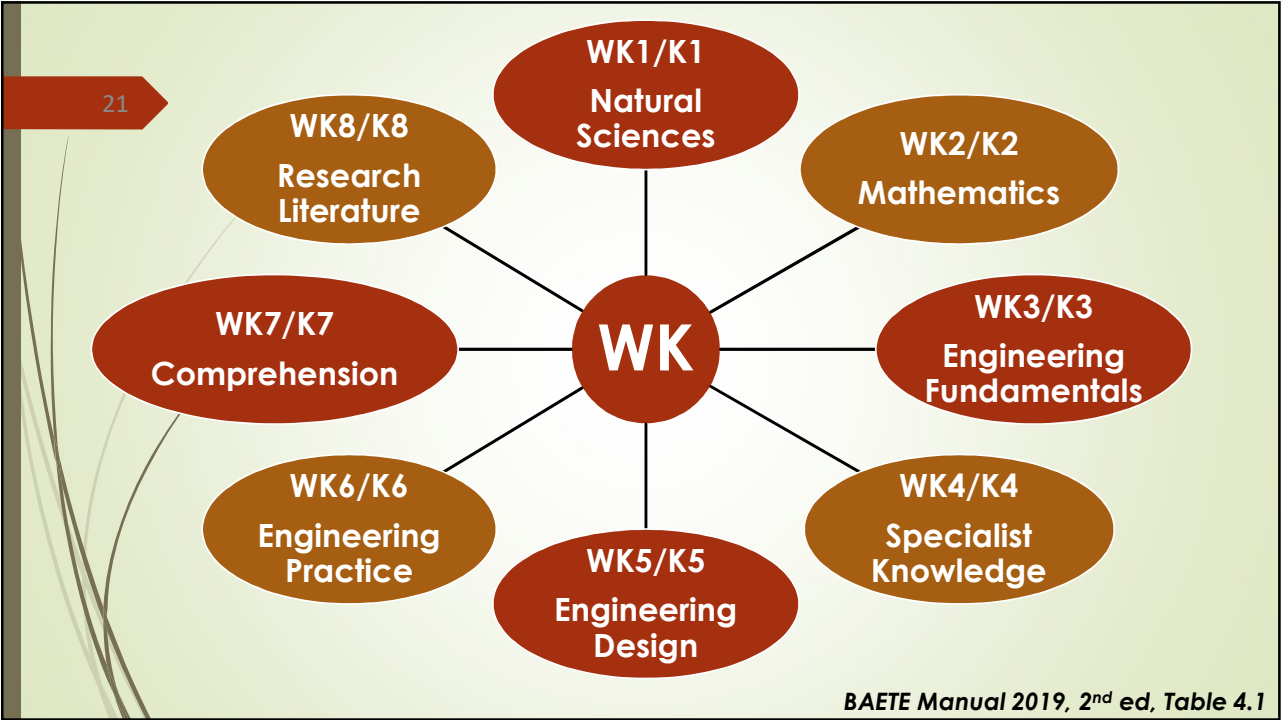
WA = Requires in-depth knowledge that allows a fundamentals-based first principles analytical approach	SA = Requires knowledge of principles and applied procedures or methodologies	DA = Can be solved using limited theoretical knowledge, but normally requires extensive practical knowledge
<ul style="list-style-type: none">• WK1 - natural sciences• WK2 – mathematics• WK3 – engineering fundamentals• WK4 – specialist knowledge• WK5 – engineering design• WK6 – engineering practice• WK7 – comprehension• WK8 – research literature	<ul style="list-style-type: none">• SK1- natural sciences• SK2 – mathematics• SK3 – engineering fundamentals• SK4 – specialist knowledge• SK5 – engineering design• SK6 – engineering technologies• SK7 – comprehension• SK8 – technological literature	<ul style="list-style-type: none">• DK1 - natural sciences• DK2 – mathematics• DK3 – engineering fundamentals• DK4 – specialist knowledge• DK5 – engineering design• DK6 – practical engineering knowledge• DK7 – comprehension

	PROFESSIONAL ENGINEERING GRADUATES - Complex Engineering Problems		TECHNOLOGIST GRADUATES - Broadly Defined Engineering Problems		TECHNICIAN GRADUATES - Well-Defined Engineering Problems	
GRADUATE ATTRIBUTES (Keywords)	WA-WK's	WP/EA	SA-SK's	BD/EA	DA-DK's	WD/EA
1. Engineering Knowledge	WK1-WK4	WP	SK1-SK4	BD	DK1-DK4	WD
2. Problem Analysis	WK1-WK4	WP	SK1-SK4	BD	DK1-DK4	WD
3. Design/Development of Solutions	WK5	WP	SK5	BD	DK5	WD
4. Investigation	WK8	WP	SK8	BD	-	WD
5. Modern Tool Usage	WK6	WP	SK6	BD	DK6	WD
6. The Engineer and Society	WK7	WP	SK7	BD	DK7	WD
7. Environment and Sustainability	WK7	WP	SK7	BD	DK7	WD
8. Ethics	WK7		SK7		DK7	
9. Individual and Team work						
10. Communication		EA		TA		NA
11. Project Management and Finance						
12. Life Long Learning						
Assessments Provide Adequate Feedback To The Programme To Identify Strengths And Weaknesses For CQI						

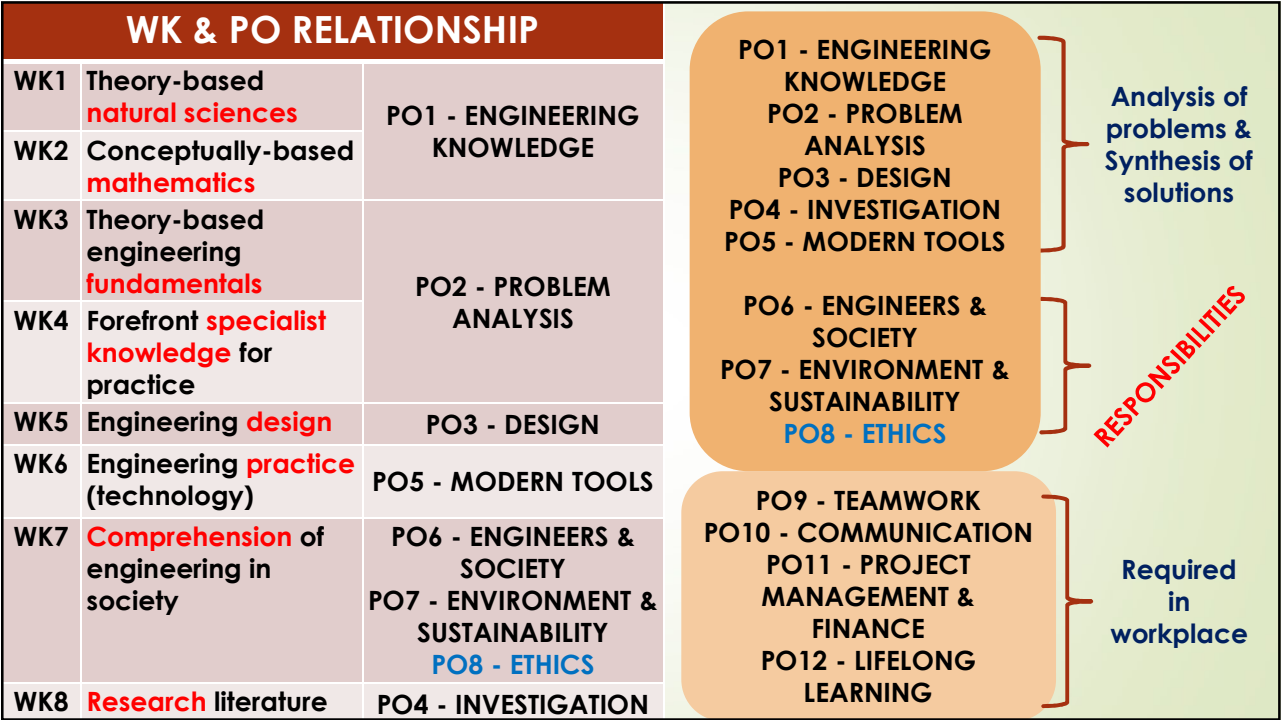


WA Graduate Attributes		WA Graduate Attributes	
WA1 - Engineering Knowledge	Apply mathematics, natural science, engineering fundamentals and engineering specialization to the solution of complex engineering problems (WK1, WK2, WK3, WK4)	WA7 - Environment and Sustainability	Understand and evaluate the sustainability and impact of professional engineering work in the solution of complex engineering problems . (WK7)
WA2 - Problem Analysis	Identify, formulate, research literature & analyse complex engineering problems using first principles of mathematics, natural sciences and engineering sciences (WK1, WK2, WK3, WK4)	WA8 - Ethics	Apply ethical principles and commit to professional ethics and responsibilities and norms of engineering practice. (WK7)
WA3 -Design/ Development of Solutions	Design solutions for complex engineering problems and design systems, components or processes with appropriate consideration for public health and safety, cultural, societal, and environmental considerations. (WK5)	WA9 - Individual and Team work	Function effectively as an individual, member or leader in diverse teams and in multi-disciplinary settings
WA4 - Investigation	Conduct investigations of complex problems using research-based knowledge and research methods (WK8)	WA10 - Communication	Communicate effectively on complex engineering activities with the engineering community and with society able to comprehend, write, present, give and receive instructions
WA5 - Modern Tool Usage	Create, select and apply modern engineering and IT tools including prediction and modelling to complex engineering problems (WK6)	WA11 - Project Management and Finance	Demonstrate knowledge and understanding of engineering management principles and economic decision-making, apply to own work, as a member and leader in a team, manage projects and in multidisciplinary environments
WA6 - The Engineer and Society	Apply reasoning to assess societal, health, safety, legal and cultural issues and the consequent responsibilities relevant to professional engineering practice and solutions to complex engineering problems (WK7)	WA12 - Lifelong learning	Recognize the need, prepare and engage in independent and life-long learning

Mar2019BAETE Graduate Attributes (Section 4.8)		Mar2019BAETE Graduate Attributes (Section 4.8)	
(a) - Engineering Knowledge	Apply <i>knowledge of</i> mathematics, natural science, engineering fundamentals and <i>an</i> engineering specialization <i>as specified in K1 to K4 respectively</i> to the solution of complex engineering problems	(g) - Environment and Sustainability	Understand and evaluate the sustainability and impact of professional engineering work in the solution of complex engineering problems in societal and environmental contexts . (K7)
(b) - Problem Analysis	Identify, formulate, research literature & analyse complex engineering problems reaching substantiated conclusions using first principles of mathematics, natural sciences and engineering sciences (K1, K2, K3, K4)	(h) – Ethics	Apply ethical principles and commit to professional ethics and responsibilities and norms of engineering practice. (K7)
(c) -Design/ Development of Solutions	Design solutions for complex engineering problems and design systems, components or processes with appropriate consideration for public health and safety, cultural, societal, and environmental considerations (K5)	(i) - Individual and Team work	Function effectively as an individual, <i>and as a</i> member or leader in diverse teams and in multi-disciplinary settings
(d) – Investigation	Conduct investigations of complex problems using research-based knowledge (K8) and research methods <i>including design of experiments, analysis and interpretation of data, and synthesis of information to provide valid conclusions</i>	(j) - Communication	Communicate effectively on complex engineering activities with the engineering community and with society <i>at large, such as being</i> able to comprehend <i>and</i> write <i>effective reports and design documentation, make effective presentations, and</i> give and receive <i>clear</i> instructions
(e) - Modern Tool Usage	Create, select and apply <i>appropriate techniques, resources, and</i> modern engineering and IT tools including prediction and modelling to complex engineering problems, with an understanding of the limitations (K6)	(k) - Project Management and Finance	Demonstrate knowledge and understanding of engineering management principles and economic decision-making <i>and</i> apply <i>these</i> to <i>one's</i> own work, as a member and leader in a team, <i>to</i> manage projects and in multidisciplinary environments
(f) - The Engineer and Society	Apply reasoning <i>informed by contextual knowledge</i> to assess societal, health, safety, legal and cultural issues and the consequent responsibilities relevant to professional engineering practice and solutions to complex engineering problems (K7)	(l) - Lifelong learning	Recognize the need <i>for, and have the preparation and ability to</i> engage in independent and life-long learning <i>in the broadest context of technological change</i> .



BAETE MANUAL 2019, 2 nd ed. (TABLE 4.1) - KNOWLEDGE PROFILE		
K1	Natural sciences	A systematic, theory-based understanding of the natural sciences applicable to the discipline.
K2	Mathematics	Conceptually-based mathematics, numerical analysis, statistics and formal aspects of computer and information science to support analysis and modelling applicable to the discipline.
K3	Engineering fundamentals	A systematic, theory-based formulation of engineering fundamentals required in the engineering discipline.
K4	Specialist Knowledge	Engineering specialist knowledge that provides theoretical frameworks and bodies of knowledge for the accepted practice areas in the engineering discipline; much is at the forefront of the discipline.
K5	Engineering Design	Knowledge that supports engineering design in a practice area.
K6	Engineering Practice	Knowledge of engineering practice (technology) in the practice areas in the engineering discipline.
K7	Comprehension	Comprehension of the role of engineering in society and identified issues in engineering practice in the discipline: ethics and the professional responsibility of an engineer to public safety; the impacts of engineering activity: economic, social, cultural, environmental and sustainability.
K8	Research literature	Engagement with selected knowledge in the research literature of the discipline.



WK / Knowledge Profile - CHARACTERISTIC			COMPLEX PROBLEMS have characteristic of WP1 and some or all of WP2 to WP7 (EAC Manual 2017, B-5)			WP / Complex Problems - CHARACTERISTIC		
WK1	Natural Sciences	A systematic, theory-based understanding of the natural sciences applicable to the discipline				WP1	Depth of Knowledge	in-depth engineering knowledge at the level of one or more of WK3, WK4, WK5, WK6 or WK8 which allows a fundamental based, first principles analytical approach
WK2	Mathematics	Conceptually-based mathematics , numerical analysis, statistics and formal aspects of computer and information science to support analysis and modelling applicable to the discipline				WP2	Conflicting requirement	wide-ranging or conflicting technical, engineering and other issues
WK3	Engineering fundamentals	A systematic, theory-based formulation of engineering fundamentals required in the engineering discipline				WP3	Depth of analysis	no obvious solution and require abstract thinking, originality in analysis to formulate suitable models
WK4	Specialist knowledge	Engineering specialist knowledge that provides theoretical frameworks and bodies of knowledge for the accepted practice areas in the engineering discipline; much is at the forefront of the discipline.				WP4	Familiarity of issues	infrequently encountered issues
WK5	Engineering design	Knowledge that supports engineering design in a practice area				WP5	Extent of applicable codes	outside problems encompassed by standards and codes of practice for professional engineering
WK6	Engineering practice	Knowledge of engineering practice (technology) in the practice areas in the engineering discipline				WP6	Extent of stakeholder	diverse groups of stakeholders with widely varying needs
WK7	Comprehension	Comprehension of the role of engineering in society and identified issues in engineering practice in the discipline; ethics and the professional responsibility of an engineer to public safety; the impacts of engineering activity: economic, social, cultural, environmental and sustainability				WP7	Interdependence	high level problems including many component parts or sub-problems
WK8	Research literature	Engagement with selected knowledge in the research literature of the discipline						
			POs	WK	WP			
			PO1 – EK	WK1- WK4	X			
			PO2 – PA	WK1- WK4	X			
			PO3 – Design	WK5	X			
			PO4 – I	WK8	X			
			PO5 – MT	WK6	X			
			PO6 – ES	WK7	X			
			PO7 – EvS	WK7	X			

7 POs ~ WP



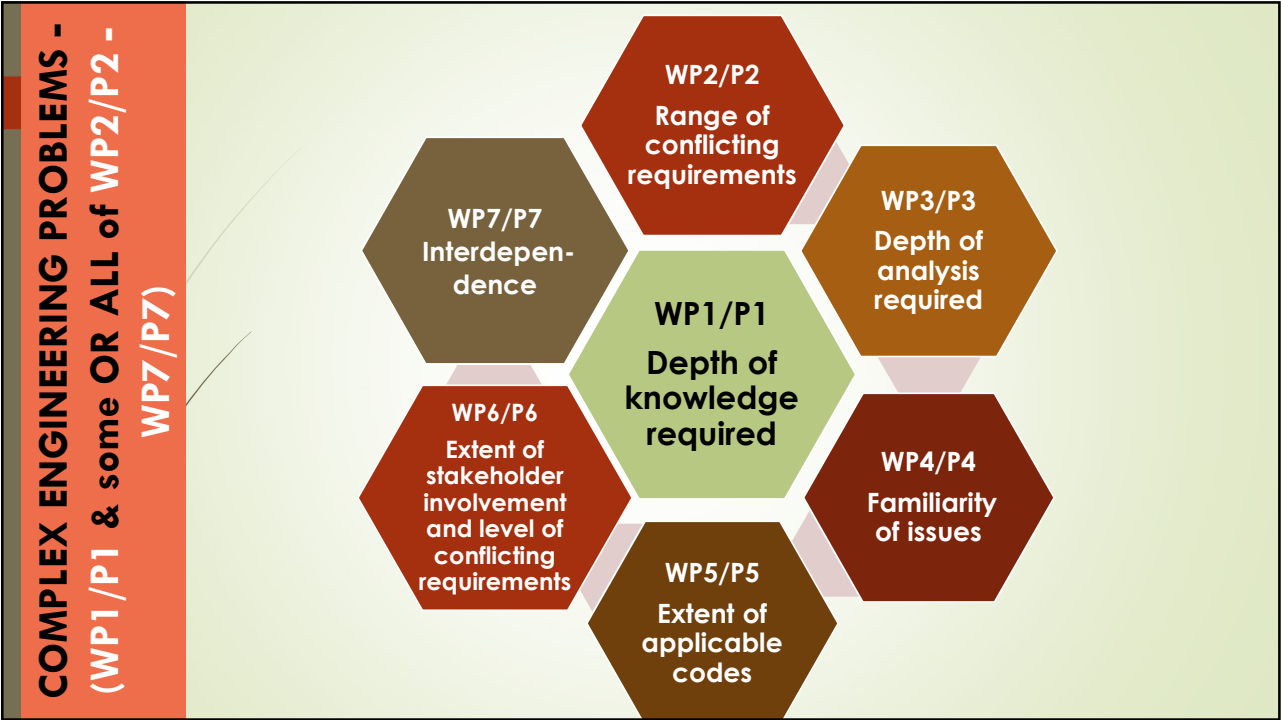
Activity

1. Can we address all WK1- WK8 in 1 course?
2. Provide TWO (2) examples on how to address WK5 - WK8.



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KEYWORD	BAETE MANUAL 2019, 2 nd ed. (TABLE 4.2) – COMPLEX ENGINEERING PROBLEMS (P1-P7) CHARACTERISTICS
Depth of knowledge required	P1 cannot be resolved without in-depth engineering knowledge at the level of one or more of K3, K4, K5, K6 or K8 which allows a fundamental based, first principles analytical approach
Range of conflicting requirements	P2 involve wide-ranging or conflicting technical, engineering and other issues
Depth of analysis required	P3 have no obvious solution and require abstract thinking, originality in analysis to formulate suitable
Familiarity of issues	P4 involve infrequently encountered issues
Extent of applicable codes	P5 are outside problems encompassed by standards and codes of practice for professional engineering
Extent of stakeholder involvement & conflicting requirements	P6 diverse groups of stakeholders with widely varying needs
Interdependence	P7 high level problems including many component parts or sub-problems

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WP1

Depth of knowledge required

Cannot be resolved without in-depth engineering knowledge at the level of **one or more** of **WK3, WK4, WK5, WK6 or WK8** which allows a fundamentals-based, first principles analytical approach.

MUST HAVE

WK8
Research Literature

WK6
Engineering Practice

WK5
Engineering Design

WK4, WK3
Specialist Knowledge,
Engineering Fundamentals

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WP1

In-Depth Knowledge = knowledge gained from courses/ learning activities beyond the introductory instructional level

1st Principles = the fundamental concepts/ assumptions on which a theory, system, or method is based.

In engineering, 1st Principles start directly at the level of established laws of chemistry, physics and mathematics.

The required theoretical knowledge to solve problem/develop the design.

For example,

- Apply detailed theoretical knowledge working from 1st Principles to establish a workable mathematical or theoretical model
- Apply some standard formulae or theoretical models mixed by exposure to similar problems

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WP2

Range of conflicting requirements

Involve **wide-ranging** or **conflicting** technical, engineering and other issues.

What constraints are placed to resolve the problem?

What conflicting demands in the developing a design?

How the constraints were identified

- they may have been part of the brief,
- they may have only become apparent once they started addressing the problem, or
- the brief may have implied or only referenced to them loosely.

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WP3

Depth of analysis required

Have **no obvious solution** and require abstract thinking, originality in analysis to formulate suitable models.

What are guidance/ constraints given to develop the solution/ design?

Multiple solutions

Approach to the development of solution/design

- How was the problem defined?
- Students may have been given clear boundaries and specific details of what they had to do, or they may have had to define some or all of the boundaries to the problem themselves and work with limited information to decide how the work should be carried out
- The problem may have been the one that they regularly encountered but with slight case-specific variations.

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WP4

Familiarity of issues

Involve **infrequently** encountered issues

To what extent is this problem routinely encountered and resolved using well-understood practices?

The problem is a:

- **New problem** not previously or only rarely encountered.
- **Familiar problem** with either:
 - Clearly defined methods and/or practices used to resolve.
 - Some (or many) unique issues that made resolution difficulty level increases.

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WP5

Extent of applicable codes

Are outside problems encompassed by standards and codes of practice for professional engineering

How do existing standards, codes dictate the solution?

How to analyse/ investigate or develop a solution/ design by either:

- Applying engineering skill to address some parts of the problem that were not clearly prescribed by standards, codes or practices.
- Having to develop own criteria (in a manner consistent with good engineering practice) because the problem was so ill-defined that it did not fall within any specific standards, codes or codified engineering practices.

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WP6

Extent of stakeholder involvement and level of conflicting requirements

Involve **diverse groups of stakeholders** with **widely varying needs**.

How do stakeholder interests and requirements impact on the problem?

Are there conflicting requirements? If so, how did you interact with affected stakeholders to resolve the conflicts?

- Who are your stakeholders?
- What are their interests or requirements ?
- The extent these interests or requirements conflicted and/or placed constraints on the problem
- How do you manage your stakeholders to resolve conflicts, meet their requirements or reach satisfactory compromises ?

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WP7

Interdependence

Are **high level problems** including many component parts or sub-problems.

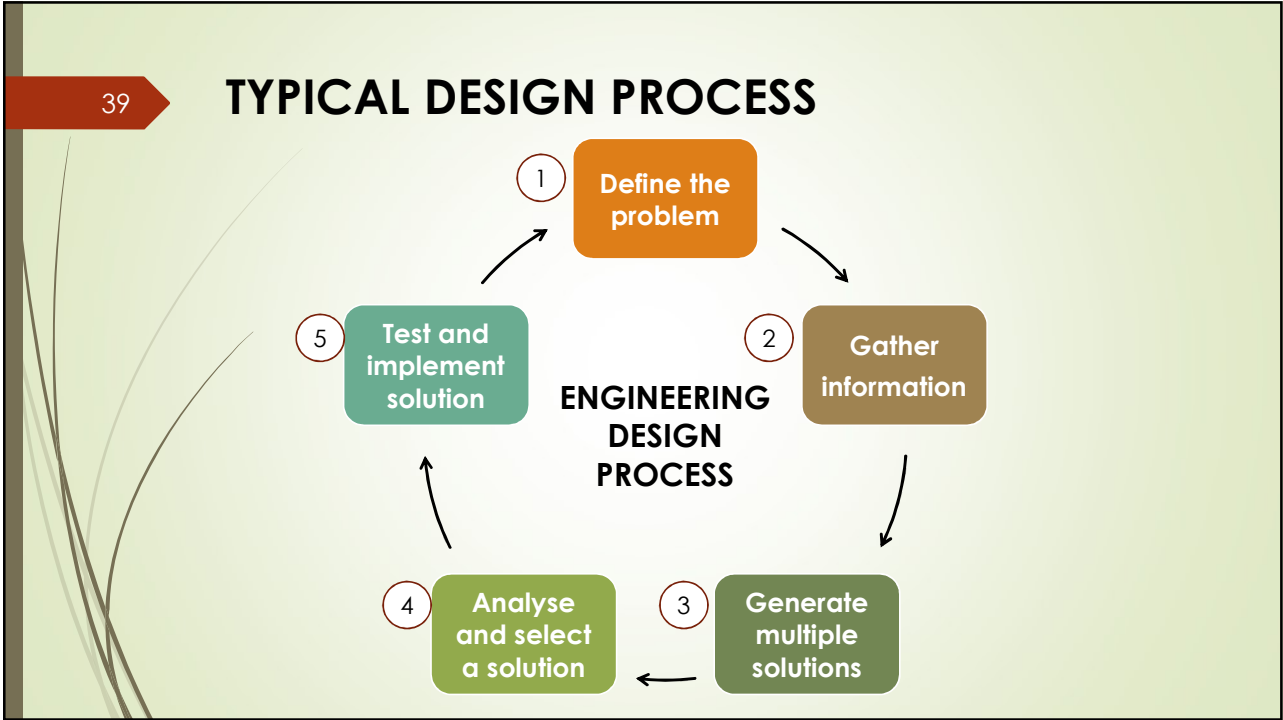
The problem is able to be broken down into smaller components or sub-problems, not physically but mathematically

CHECKLIST			INTERNAL AUDIT AND MODERATION		
<div><div>PROGRAMME OUTCOMES MEASURED ARE PO1 – PO7</div><div>WP1 EVIDENT IN ALL PO1 – PO7</div><div>CHECK FOR WP2 – WP7</div><div>CHECK FOR WK3 – WK8</div><div>REVIEW THE QUESTIONS CRITICALLY</div><div>IDENTIFY DIFFICULTY LEVELS AND COMPLEXITY CHARACTERISTICS</div><div>REPORT YOUR FINDINGS</div></div>			WK		X
			WK1	Natural Sciences	
			WK2	Mathematics	
			WK3	Engineering fundamentals	
			WK4	Specialist knowledge	
			WK5	Engineering design	
			WK6	Engineering practice	
			WK7	Comprehension	
			WK8	Research literature	
PO		X	WP		X
PO1	EK		WP1	Depth of Knowledge	
PO2	PA		WP2	Conflicting requirement	
PO3	DESIGN		WP3	Depth of analysis	
PO4	I		WP4	Familiarity of issues	
PO5	MT		WP5	Extent of applicable codes	
PO6	ES		WP6	Extent of stakeholder	
PO7	EvS		WP7	Interdependence	

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EXAMPLE

An illustration on how design constraints can be applied



STEP 1 - DEFINE THE PROBLEM

PROBLEM DEFINITION STATEMENT: A BETTER MOUSETRAP

Certain rodents such as the common mouse are carriers and transmitters of an often fatal virus, the hantavirus. Conventional mousetraps expose people to this virus as they handle the trap and dispose of the mouse. Design a mousetrap that allows a person to trap and dispose of a mouse without being exposed to any bacterial or viral agents being carried on the mouse.

Criteria for Success of a Better Mousetrap

WP2

Range of conflicting requirements

- The design must be low cost.
- The design should be safe, particularly with small children.
- The design should not be detrimental to the environment.
- The design should be aesthetically pleasing.
- The design should be simple to operate, with minimum human effort.
- The design must be disposable. (You don't reuse the trap.)
- The design should not cause undue pain and suffering for the mouse.

STEP 2 – GATHER INFORMATION

(Search for Information & Record the Results)

WP2	Range of conflicting requirements
WP4	Familiarity of issues
WP6	Extent of stakeholder involvement and level of conflicting requirements

- What are the existing solutions to the problem?
- What is wrong with the way the problem is currently being solved?
- What is right with the way the problem is currently being solved?
- What companies manufacture the existing solution to the problem?
- What are the economic factors governing the solution?
- How much will people pay for a solution to the problem?
- What other factors are important to the problem solution (such as safety, aesthetics, environment issues, and colour)?

Sources of information:

e-book, journal, technical handbook

Engineer's logbook:

Record the results

STEP 3 - GENERATE MULTIPLE SOLUTIONS

WP3	Depth of analysis
-----	-------------------

- The importance of teamwork – creative solutions to technical problems are not solved by individuals but by a team of people from different technical background bringing different perspective to the problem
- Strategies for generating creative solutions – brainstorming is a technique of generating many ideas & sketch-storming is the visual creation and recording of ideas

STEP 4 – ANALYSE AND SELECT A SOLUTION

- Analysis of design solutions – design problem is unique & requires different types of analysis
 - Functional analysis
 - Ergonomics
 - Product safety and liability
 - Economic and market analysis
 - Strength, mechanical, thermal analysis
- Decision process

WP1	Depth of knowledge
WP3	Depth of analysis
WP5	Extent of applicable codes

STEP 5 - TEST AND IMPLEMENT SOLUTION

- Prototyping
- Documenting the solution – engineering drawing, written communication, oral communication, scheduling and planning

WP1	Depth of knowledge
WP5	Extent of applicable codes

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Discussion #1

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SAFETY HELMET – is this a complex problem?

Carrying child pillion riders on motorcycles has become a norm in Malaysia. Usually the parents ferry their children to school, take them for leisure rides and many take long trip journey. In Malaysia, the motorcycle fatal crashes warrant a major concern.

The statistical data on road crashes involving motorcyclist from 2005-2007 in Malaysia shows that there were 25% of children below 16 years old rode as pillion riders that were involved in road crashes (MROADS, 2011). In 2008, according to the Malaysian Institute of Road Safety Research (MIROS, 2011), road crashes in Malaysia have killed 410 lives of children aged between one and 15 years old and another 2,797 children suffered serious and light injuries.

Affordable safety helmets for the child riders are limited. The minimum size available in the market here is 57cm in diameter, which will not fit comfortably and suitably for children of small and medium body built, who are younger than 7 years old. This results in riders riding and ignoring the safety, exposing these pillion riders to probable danger of serious head injury.

Students are now expected to design and develop an engineering solution (product) to protect the child rider's head. It must be affordable.

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WP1	Depth of knowledge required
Cannot be resolved without in-depth engineering knowledge at the level of one or more of WK3, WK4, WK5, WK6 or WK8 which allows a fundamentals-based, first principles analytical approach.	

WK1	Theory-based natural sciences
WK2	Conceptually-based mathematics
WK3	Theory-based engineering fundamentals
WK4	Forefront specialist knowledge for practice
WK5	Engineering design
WK6	Engineering practice (technology)
WK7	Comprehension of engineering in society
WK8	Research literature

A systematic theory-based formulation of engineering fundamentals required in the MECHANICAL engineering discipline.

- Engineering specialist knowledge that provides theoretical frameworks and bodies of knowledge for the accepted practice areas in the Mechanical engineering discipline.
- This can be obtained from courses that define Mechanical Engineering.
- Knowledge that supports engineering design in a practice area.
- Design methodologies, design codes, etc.

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WP1	Depth of knowledge required
Cannot be resolved without in-depth engineering knowledge at the level of one or more of WK3, WK4, WK5, WK6 or WK8 which allows a fundamentals-based, first principles analytical approach.	

WK1	Theory-based natural sciences
WK2	Conceptually-based mathematics
WK3	Theory-based engineering fundamentals
WK4	Forefront specialist knowledge for practice
WK5	Engineering design
WK6	Engineering practice (technology)
WK7	Comprehension of engineering in society
WK8	Research literature

Simulation software and equipment for the Mechanical discipline

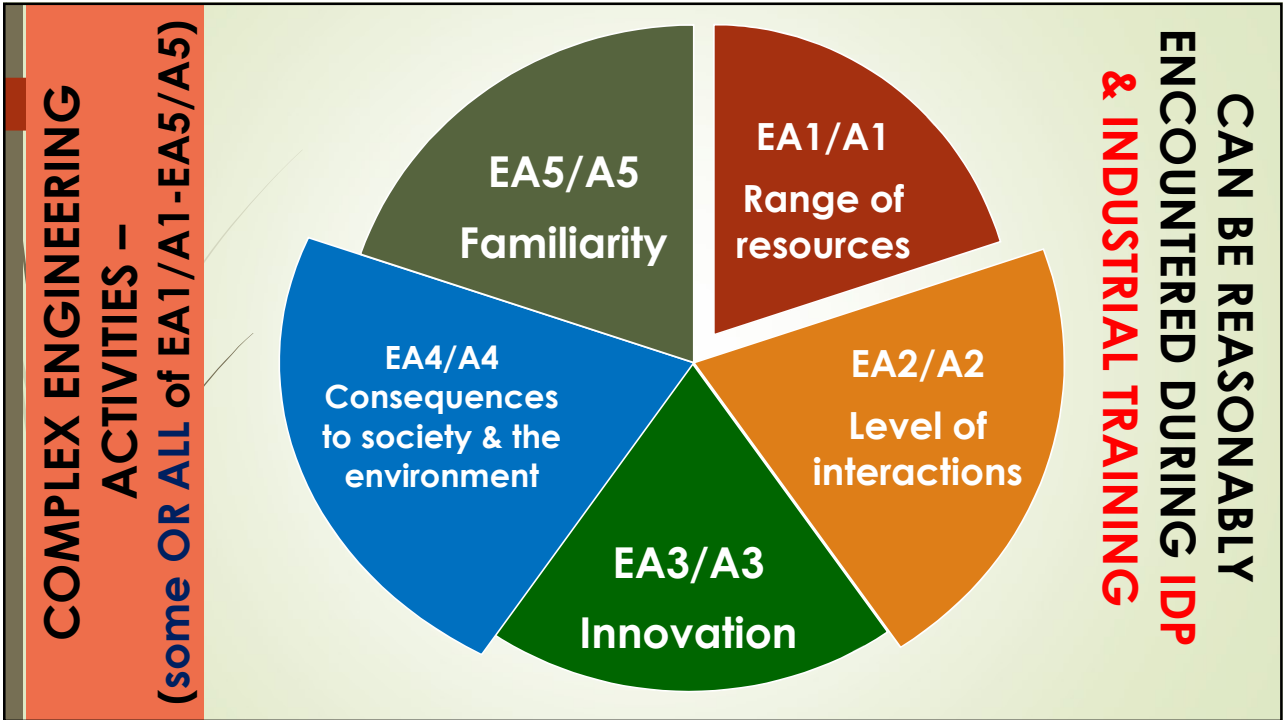
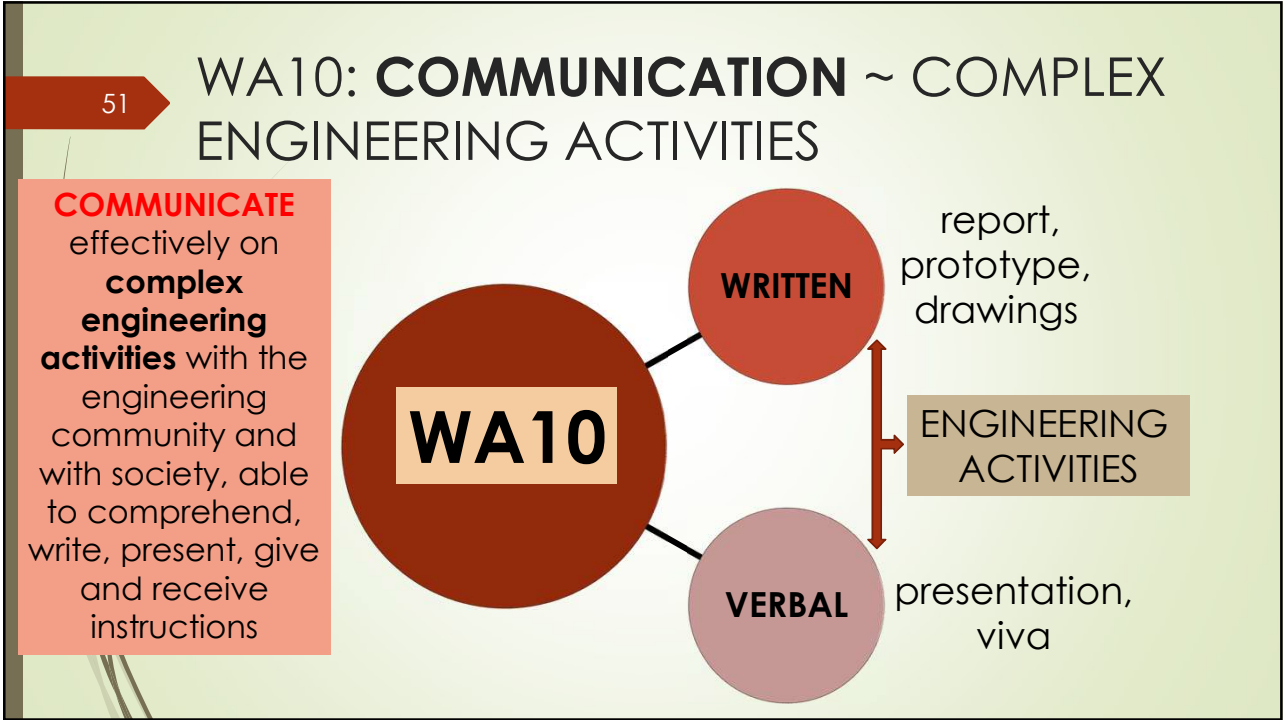
Engagement with selected knowledge in the research literature of the Mechanical discipline

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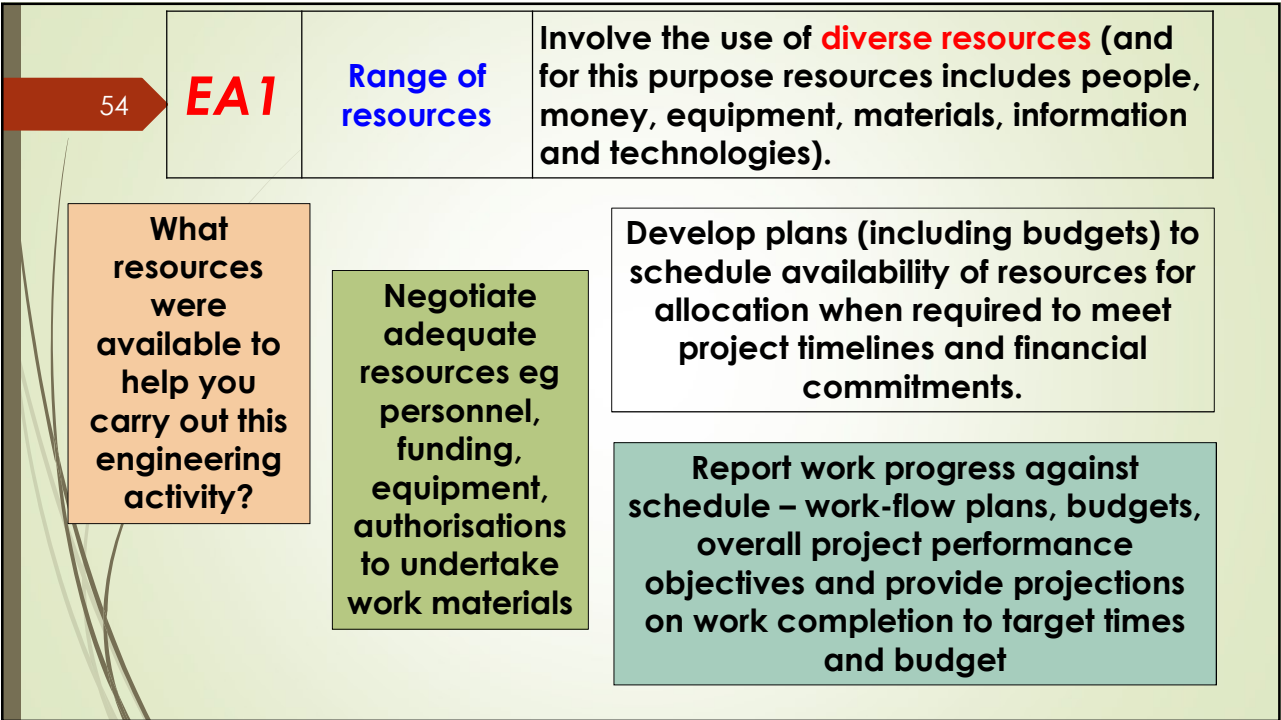
How does the illustrated example fulfill the following characteristics?

WP1	Depth of knowledge required	
WP2	Range of conflicting requirements	
WP3	Depth of analysis required	
WP4	Familiarity of issues	
WP5	Extent of applicable codes	
WP6	Extent of stakeholder involvement and level of conflicting requirements	
WP7	Interdependence	





KEYWORD	BAETE MANUAL 2019, 2 nd ed. (TABLE 4.3) – COMPLEX ENGINEERING ACTIVITIES (A1-A5) CHARACTERISTICS
Range of resources	A1 involve the use of diverse resources (and for this purpose resources includes people, money, equipment, materials, information and technologies)
Level of interactions	A2 require resolution of significant problems arising from interactions between wide-ranging or conflicting technical, engineering or other issues
Innovation	A3 involve creative use of engineering principles and research-based knowledge in novel ways
Consequences to society and the environment	A4 have significant consequences in a range of contexts, characterized by difficulty of prediction and mitigation
Familiarity of issues	A5 can extend beyond previous experiences by applying principles-based approaches



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EA2

Level of interactions

Require resolution of **significant problems** arising from interactions between **wide ranging or conflicting technical, engineering or other issues.**

What are the engineering issues or other issues that could impact on engineering matters related to the project - the expected outset of the project ?

What unforeseen engineering issues arose during the execution of the project ?

Prior to commencing the work to ensure all the engineering issues are resolved or scheduled to be resolved to meet project plan targets, i.e., identify the potential risks with the respective proposed solution.

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EA3

Innovation

Involve **creative use** of engineering principles and research-based knowledge in novel ways

What new techniques, materials or processes can be utilised in the project, feasibility study (technical & economy), literature review ?

How do the proposed approach improve the efficiency, effectiveness or quality of work? Such as *ROI, quality, economy and sustainability.*

What are the creative solutions and out of the box thought processes undertaken/happened to promote innovation ?

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EA4

Consequences to society and the environment

Have **significant consequences** in a range of contexts, characterised by difficulty of prediction and mitigation.

What are the impacts of the engineering solution on the society and environment?

Who is affected and how?

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EA5

Familiarity

Can extend **beyond** previous experiences by applying principles-based approaches.

To what extent is the previous experiences routinely encountered and resolved using well-understood practices?

The experience is a:

a. **New experience** which is not previously or only rarely encountered.

b. **Familiar experience** with either:

- Clearly defined approaches and/or practices used to resolve.
- Some (or many) unique issues that made communication difficulty level increases.

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INTERNAL AUDIT AND MODERATION

CHECKLIST

PROGRAMME OUTCOME MEASURED IS WA10

CHECK FOR EA1-EA5

CHECK THE WRITTEN EVIDENCES AGAINST THE RUBRICS

CHECK THE RUBRICS AGAINST THE EXPECTED ORAL PRESENTATIONS

IDENTIFY THE COMPLEX ENGINEERING ACTIVITIES CHARACTERISTICS

REPORT YOUR FINDING

PO		X
WA10	COMM	

RUBRIC DESIGN

A		X
EA1	Range of resources	
EA2	Level of interactions	
EA3	Innovation	
EA4	Consequences to society and the environment	
EA5	Familiarity	

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EXAMPLE

Discussion #2

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STEP 1 - DEFINE THE PROBLEM

WP?

Problem Statement

- It was observed that a number of unauthorised vehicles enter the campus without valid car stickers. The security guards check for the unauthorised vehicles for valid stickers at the entrance throughout the day which is a potential health and safety hazard at workplace. At times, the entrance to the campus experiences high volume of traffic. Design an access system to address the above issues with minimum cost implication to the university.

Performance Criteria

- The design must be low cost, utilising existing infrastructures whenever possible
- The design must be able to reduce the risk of health and safety hazard to the security guards
- The design must not build up the traffic at the entrance of the campus

STEP 2 – GATHER INFORMATION

(Search for Information & Record the Results)

WP?

EA?

- The team of students gathered information on the existing solutions to the problem which include touch card and wide range RFID access system, number plate recognition system, and others. They interviewed the security guards, the Security Department which issues the car stickers and few of the manufacturers of various access systems.
- From the interview with the Security Department, the team asked the permission to access the existing CCTV system if needed.
- The information gathered at this stage also allowed the team to chart the project plan (Gantt Chart), identify risks and resources needed for the project, and so on.

STEP 3 - GENERATE MULTIPLE SOLUTIONS

WP?
EA?

- The team discussed the various types of access systems, the technical and non-technical requirements.
- The touch card access system was found to be taking more time per car entry while the wide range RFID access system required lesser time. The team also considered the use of Number Plate Recognition system which requires the same amount time or less as per the wide range RFID access system. This consideration is an important performance criterion (no. 3).
- The team also worked out the pricing of the abovementioned systems as part of the requirement of performance criterion (no. 2). The number plate recognition system was found to be cheapest among the various solutions as it could utilise the existing CCTV system though required more extensive programming.

STEP 4 – ANALYSE AND SELECT A SOLUTION

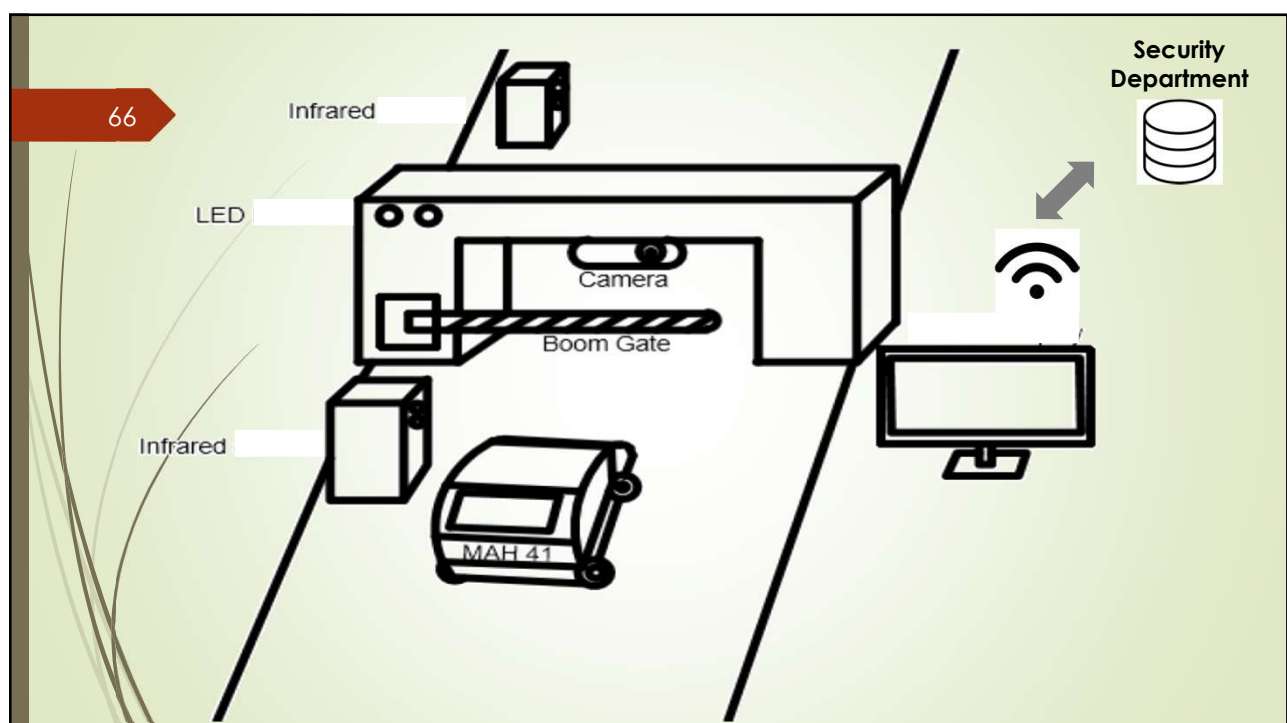
WP?

- The team selects the most suitable solution based on the following analyses:
 - 1. Functionality analysis**
Both wide range RFID access system and number plate recognition system need the least time per car entry thus would minimise the traffic at the entry to the campus.
 - 2. Economic analysis**
Touch card and wide range RFID would require a car reader to be installed and issuance of access cards while number plate recognition system could utilise the existing CCTV system.
 - 3. Health and safety**
All mentioned solutions would improve the health and safety hazard of the workplace.
- Based on the above analyses, the team decided on number plate recognition system which requires the application of engineering knowledge of digital signal/image processing, programming, embedded system, instrumentation, storage and matching of information in the database, among others.

STEP 5 - TEST AND IMPLEMENT SOLUTION

- This step includes prototyping and documenting the solution such as engineering drawing, written communication, scheduling and planning, etc. and **presentation to the faculty members or public.**

WA10 on Communication – Complex Engineering Activities




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How does the illustrated example fulfill the following characteristics?

EA1	Range of resources	Involve the use of diverse resources (and for this purpose resources includes people, money, equipment, materials, information and technologies).	
EA2	Level of interactions	Require resolution of significant problems arising from interactions between wide ranging or conflicting technical, engineering or other issues.	
EA3	Innovation	Involve creative use of engineering principles and research-based knowledge in novel.	
EA4	Consequences to society and the environment	Have significant consequences in a range of contexts, characterised by difficulty of prediction and mitigation.	
EA5	Familiarity	Can extend beyond previous experiences by applying principles-based approaches.	

Kul Sharif Mosque (White Mosque)
Kazan Kremlin, Russia, 16th century
(rebuilt 1996-2005), [shh2018]



CLOSURE & REFLECTION

1. Can we address all WP1-WP7 in 1 course?
2. Provide an example on how to address each of the WP1-WP7 and EA1-EA5?

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COURSES FOR IMPLEMENTING COMPLEX ENGINEERING PROBLEMS

► Industry-based Integrated Design Project

- Employed Problem-Based Learning teaching method
- Provides students opportunity to apply their skills and knowledge toward developing a robust understanding of what it means to be an engineer
- Supports students to make **transition from classroom-based activities to professional communities of practices**
- Working with a supervisor from the industry in a type of collaboration, students are challenged with a real-world problem.

► Final Year Project

- Commonly known as **research project**
- Best means of introducing an **investigative research-oriented approach** to engineering studies and sourcing of knowledge externally from the real-world
- Involves **review of open research literature** which challenges students to interpret new information, perform critical analysis, form personal opinions and judgements, and learn independently
- Open research literature is one of the assessments that **employs constructivist technique**.

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COURSES FOR IMPLEMENTING COMPLEX ENGINEERING PROBLEMS

► Industry Training or Work-based Learning

- Provides opportunities for students to engage in **experiential education, integrating theory with work experience**
- Provides students with knowledge base and skills to help them **translate isolated and abstract concepts into practical applications** of that knowledge.

► Laboratory experiences

- Important elements in engineering education, **bridging the gaps between engineering theories and real practices through cultivation of hands-on skills**
- **Open-ended approach** - the problem may have multiple solutions and there is no obvious solution. Being a subset of problem-based learning, open-ended laboratory focuses on student's ability to design experiments, identify the variables or results or information to be collected and identify the appropriate instruments for the assigned problem. This approach suits the need to produce engineering graduates that are self-directed, reflective, demonstrate ability to integrate knowledge, think critically, practice life-long learning and work collaborative with others.

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USE OF FINAL EXAMINATION FOR COMPLEX PROBLEM SOLVING

- Many believe that examination is not suitable to assess complex engineering problem solving skills and it must involve activities, especially integrated activities and discussions, such as case study (Phang et al., 2018).
- Example of final examination question (Phang et al., 2018):

Sungai Melana is a small river flowing through several residential areas in Skudai, Johor Bahru. You are a consultant appointed to propose a river restoration action plan for a part of Sungai Melana, beginning from the upstream at Taman Teratai until the midstream at Taman Universiti.

Your proposal should include action plans to accomplish the following objectives:

 - Improving the water quality of Sungai Melan to Class II and III
 - Prevention of direct solid waste discharge into the river system
 - Creating suitable habitats for the propagation aquatic life
 - Adding property and aesthetic value to residents living along the river

Your answers should be written to address each of these items separately.

NO	COURSE CODE	COURSE NAME	PO	COMPLEX PROBLEM SOLVING (WP)							COMPLEX ACTIVITIES					KNOWLEDGE PROFILE																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																									
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Sharing Further Info

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RUBRICS DESIGN – DESCRIPTORS FOR WP/EA CHARACTERISTICS

- The existing rubrics practiced by the institutions of higher learning in assessing programme outcomes can be enhanced by the following **suggested descriptors to highlight the significance of complex engineering problems or complex engineering activities.**
- Depending on the nature of the problems or activities, some of these descriptors could be used.

WP	CHAR	Rubrics Design KNOWLEDGE		1	2	3	4	5
WP1	Depth of Knowledge WK3 - EF WK4 - SK WK5 - ED WK6 - EP WK8 – RL	Analyse the problem using specified knowledge profile Evaluate the problem under such circumstance towards providing an effective solution	Weightage	Use 2 WKs but do not elaborate Evaluate 1 circumstance only	Use 2 WKs with acceptable elaboration Evaluate 2 circumstances with acceptable justification	3	4	>4
WP2	Conflicting requirements	Compare the conflicting technical, engineering and other issues arising to solve the problem Assess the conflicting requirements and provide a satisfactory proposal towards solving the problem.		Only 1 issue Assess but no proposal	Compare 2 issues with acceptable discussion Assess with 1 proposal	Compare 2 issues with acceptable discussion Assess with 2 proposal	3	>3
WP3	Depth of analysis	Develop the formulae/procedures to solve the problem using suitable models. Justify creativity towards the achievement of the formulae/procedures		Conceptualise 1 formula used Justify the 1 creative development	Conceptualise 1 formula used but do not elaborate the model Justify the 1 creative development used but do not elaborate the model	Develop 1 formula used and elaborate the model Justify the 1 creative development used and elaborate the model	2	3

WP	CHAR	Rubrics Design KNOWLEDGE		1	2	3	4	5
WP4	Familiarity of issues	Differentiate the infrequently encountered issues in problem solving Select formulae/procedures to resolve the infrequently encountered issues	Weightage	Compare the basis. Select an approach to resolve.	Compare and differentiate 2 issues Select 2 approaches to resolve	Differentiate 2 issues and propose Select 2 approaches to resolve and justify	3	>3
WP5	Extent of applicable codes	Develop solution using standards and codes of practice for professional engineering Justify professional engineering experiences to resolve the problem solving		Use at least 1 Justify using at least 1 experience	Use at least 2 Justify using at least 2 experiences	Use at least 2 and include practising guide Justify using 2 experiences and select at least 1	3	>3
WP6	Extent of stakeholder	Differentiate the diverse groups of stakeholders with widely varying needs. Select stakeholder interests and requirements that give impact on the problem		Compare the basis. Select a stakeholder and discuss impact.	Compare and differentiate 2 groups Select 2 stakeholders and compare impacts.	Differentiate 2 groups and propose 1 solution Select 2 stakeholders and justify impacts.	3	>3
WP7	Interdependence	Analyse high level problems including many component parts or sub-problems. Propose problem broken down into smaller components or sub-problems.		Use 2 sub problems but do not elaborate Propose 1 component only	Use 2 sub problems with acceptable elaboration Propose 2 components	Use 2 sub problems and differentiate Propose 2 components with acceptable justification	3	>3

EA	CHAR	Rubrics Design		1	2	3	4	5
EA1	Range of resources	Elaborate functions and association with different resources such as people, money, equipment, materials, information and technologies Justify the involvement of these resources in fulfilling the requirements of a successful design project.	Weightage	Associate with 1 resource but do not elaborate Justify on 1 resource only	Associate with 1 resource with acceptable elaboration Justify on 1 resource with acceptable justification	2	3	>3
EA2	Level of interactions	Adapt significant problems arising from interactions between wide-ranging or conflicting technical, engineering or other issues Justify the solutions achieved arising from the level of interactions involving wide-ranging or conflicting technical, engineering or other issues.		Associate with 1 level of interaction Discuss on the 1 level of interaction	Adapt 1 level of interaction Justify the 1 level of interaction	2	3	>3
EA3	Innovation	Advocate creative use of engineering principles and research-based knowledge in novel ways Justify creativity towards the achievement of the novelty (eg. patent/copyright/etc)		Conceptualise 1 creative principle used Justify the 1 creative principle used	Conceptualise 1 creative principle used but do not elaborate the novelty Justify the 1 creative principle used but do not elaborate research based knowledge	Advocate 1 creative principle used and elaborate the novelty Justify the 1 creative principle used and elaborate research based knowledge	2	3

EA	Characteristics	Rubrics Design : WRITING		1	2	3	4	5
EA4	Consequences to society and the environment	Organise significant consequences in a range of contexts, characterized by difficulty of prediction and mitigation Exemplify significant consequences in a range of contexts, characterized by difficulty of prediction and mitigation	Weightage	Organise and characterise 1 context Justify the consequences	Organise and characterise 1 difficult context Justify the difficulty and consequences	2	3	>3
EA5	Familiarity of issues	Organise resolution beyond previous experiences routinely encountered. Exemplify experiences to resolve the engineering activities		Organise by applying 1 principles-based approach. Justify the approach during resolution	Organise by applying 1 principles-based approach beyond previous experience. Justify the approach during resolution beyond previous experience	2	3	>3

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